

# WARRANTY CLAIMS

Below you will find all that is required for a warranty claim to be processed. All Warranty Claim Forms, corresponding photos, and documents should be sent to Brenda Speicher at <u>bspeicher@lionsheadtireandwheel.com</u>.

## **o** Tire Warranty Claims

- A complete Lionshead Tire and Wheel Warranty Claim Form.
- Photo of each tire's DOT and Date Code
- Photo of each tire's defect
- Photo of each tire's brand and size
- An official document showing the trailer's date of purchase and VIN number

## **o** Wheel Warranty Claims

- A complete Lionshead Tire and Wheel Warranty Claim Form
- Wide photo of the wheel that visibly shows the wheel design and tire brand
- Photo of each wheel's defect
- Photo of the back of each wheel showing the required stamps

## **O Warranty Contact: Brenda Speicher**

- Email: <u>bspeicher@lionsheadtireandwheel.com</u>
- **Phone:** 574-533-6169
- **Fax:** 574-533-6761

Trailer Manufacturer and Model:       VIN#:         *Date of Purchase (month/day/year):       Date of Trailer Mfg:         Please check if this address is residential or commercial (dealership):       Residential:       Date of Trailer Mfg:         Residential:       Street Address:       City:       City:       City:         Commercial:       State/Province:       Postal Code:       Postal Code:       City:         Tire Size:       Brand:       Load Range (Ply):       DOT CODE(S):       One 4 Digit code Per Tire       Date CODE(S):       One 4 Digit code Per Tire       Load Range       Load Rearge (Ply):	
Street Address:	
Commercial []       State) frome:         Postal Code:	
Commercial []       State () from term         Postal Code:	
Tire Size:	
Brand:	
Load Range (Ply): DOT CODE(S): One 4 Digit code Per Tire Date CODE(S): One 4 Digit code Per Tire	
Date CODE(S): One 4 Digit code Per Tire	
Date CODE(S): One 4 Digit code Per Tire	
Wheel Type: Steel 🔲 Aluminum 🗌	
Wheel Size: 10" / 12" / 13" / 14" / 15" / 16" / 17.5" Wheel Color: Silver	inmetal 🔲 ack 🗌
Dealer Name:	
Customer Name:	
Dealer Name:	
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# **Tire Claim Photo Requirements**

Along with a complete Warranty Claim form, three photographs (per tire) are required for a claim to be processed. We need to have a photograph of the DOT & Date code, the Defect, and the tire brand and size. Below is an example of how these pictures should look.

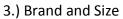
Please send the following photos, along with a complete warranty claim for to Brenda Speicher at <u>bspeicher@lionsheadtireandwheel.com</u>.

#### 1.) DOT and Date Code



#### 2.) Tire Defect









# **Wheel Claim Photo Requirements**

Along with a complete Warranty Claim for, three photographs (per wheel) are required for a claim to be processed. We need to have a photograph of the wheel that visibly shows the wheel design and tire brand, a photo of each wheel's defect, and a photo of the back of each wheel showing the required stamps. Below is an example of how these pictures should look.

Please send the following photos, along with a complete warranty claim for to Brenda Speicher at <u>bspeicher@lionsheadtireandwheel.com</u>.

1.) Wheel Design



3.) Required Date Stamp

2.) Wheel Defect



4.) Required Production Stamp





\*MUST HAVE ALL REQUIRED DOCUMENTATION TO PROCESS\*